# **RESET COUNTER PROGRAM**

#### **PROGRAM VERSION**

Full Version, this version can only installed on one computer, but can used to reset all the same printer model without limitation number of the printer. For example; If you have printer T11 more than one, you can reset all the T11 printer model with this version. Minus : It can only be installed on one computer only (if the computer is replaced or broken, the reseter can not be run and you must buy the new reseter). This version is suitable for the printer service station, sales CISS. Price \$14.99 USD/printer model

We use two email accounts: <u>reseter\_epson@yahoo.com</u> for request serial number, and <u>reseter.epson@gmail.com</u> for customer that already had the serial number. We use two email account for easy managing the customer.

## HOW TO ORDER

- 1. Purchase the serial number, contact us at <u>reseter epson@yahoo.com</u> or <u>reseter.epson@gmail.com</u>.
- 2. If you has receive the serial number from us, run the program, select the printer model, and press the Register Button.

Reset Counter Demo Version		
Select Epson printer model :		
T11	▼	
<u>C</u> ancel	<u>I</u> ry Evaluate	
	About	
Greated by : reseter_e	pson@yahoo.com. O	

3. Click Full Register.

Sele	ct Type of Register	
	Value Register	
	Full Register (One PC> All Printer/type)	
	<u>Q</u> uit	

4. Fill the form with your Personal Identification and the serial number you have (enter carefully, the serial must type exactly same, if it wrong, we can't build the program that match with your data system)

💐 Personal Ide	entification X
Name :	
Address :	
email :	
Serial Number :	
Buy From :	Direct from reseter_epson via web
	<u>C</u> ancel <u>S</u> ave

5. One file with extension .erc (<serialnumber>.erc) is creating in your folder application. Send the file to reseter.epson@gmail.com

ALLRESET 🔀
File had been save on: C:\Program Files\Epson Reset Counter\D42AJH8FDS2N94.erc Please send the file to reseter_epson@yahoo.com
ок

On the example above, the file has created on folder

"C:\Program Files\Epson Reset Counter\D42AJH8FDS2N94.erc"

Send the file D42AJH8FDS2N94.erc to our email,

- 6. We will make the program depend on the data system information on the file you send to us. It will take time less than 24 hour to send you the program.
- 7. You will receive the file with named (<model> <serial>.exe). Model is the printer model that you chose, and serial is the serial number you had buy. If the model and the serial not match with yours, we send probably wrong file and it will not work on your system. Please inform us to send the right file if it happen. The file program only works on system that had been registered.

### Warning :

Do not remove or uninstall the Demo version you had installed on your system. We only send part of program without the core of full software. For the Full version, if you want to run on another PC, please install first the Demo version and run the file program you had purchased.

8. Run and enjoy the program. Thanks

We receive payment via PayPal Account : <u>reseter.epson@gmail.com</u> or via Western Union With Our Identification :

Name : Rini Kartini

Address : Jl. Durian I/39A, Baranangsiang, Bogor Timur 16143

Phone : 6281318767815

Inform us if you had make a payment, we will check the fund and give you a serial number for registration.

Thanks.

Our Partner at Philippine : Wilfredo Lu Junsay Jr. Door no. 7 UM Arcade, Bolton Davao City phone : 822240667 cell: 639228699778 email : wjunsay32@yahoo.com

### TROUBLE SHOOTING

Troubleshoting :

- The printer still blinking
  - make sure only one printer per type that connect to your PC (You can plug more than one printer for different type)
  - unplug the usb cable printer and plug again (try on different usb port if you had more usb free slot)
  - make sure to press the [Waste Ink Pad Counter] after the command shell
    (DOS Command Prompt) are missing.
  - do not turn off the printer before the reseter program closed. You have to Exit the program first and then turn off and on again the printer.
- The printer success reset but the printer not detected or not working.
  - Check the printer on control panel menu. Is the printer ready? Maybe there is a copied printer that automatically installed when the USB cable printer unplug an plug again. Delete the offline printer.
  - If there is none of printer were ready, do :
    - run the program again and press the [Quit] button, Warning; don't press the [Reset Waste Ink Pad Counter].
    - ii. unplug the usb cable printer and plug again.
    - iii. Check again the printer on control panel menu
  - On any error message appear, please contact us.