

INK JET PRINTER
EPSON® **STYLUS® C66**



Quick Guide

Printing
Solving Problems
Notices

CPD-17763
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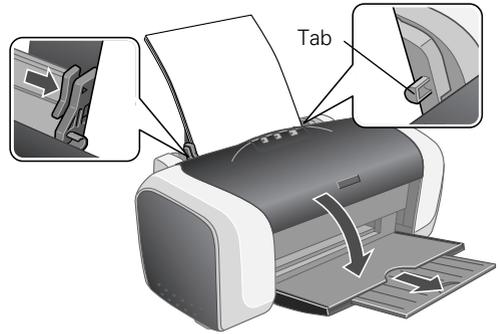
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Printing

Before you print, make sure your printer is set up and its software is installed as described on the *Start Here* sheet.

Loading Paper

1. Open the output tray and its extension.
2. Insert your paper against the right edge of the sheet feeder, behind the tab.
3. Press the locking tab and slide the left edge guide against the paper (but not too tightly).



Follow these guidelines when loading paper:

- Don't load paper above the arrow on the left edge guide.
- Load the printable side face-up. It's often brighter or whiter than the other side.
- Always load the short edge first, even when printing in landscape mode.
- Load letterhead or preprinted paper into the printer top edge first.
- Check the paper package for additional loading and printing instructions.

Basic Printing

Whenever you print, be sure to:

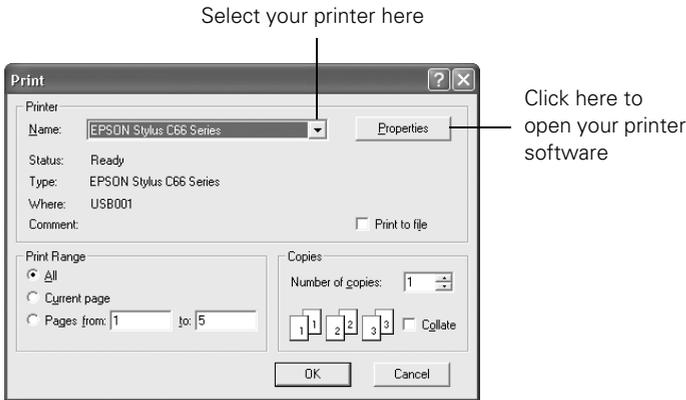
- **Use the right paper.**

For the best-looking photos, most vivid colors, and greatest detail, always use genuine Epson® papers and inks.

- **Choose the right printer settings.**

Your printer automatically adjusts itself for each type of paper. That's why printer settings are important. They tell your printer what kind of paper you're using and what type of print you want. Make sure you check your printer settings every time you print.

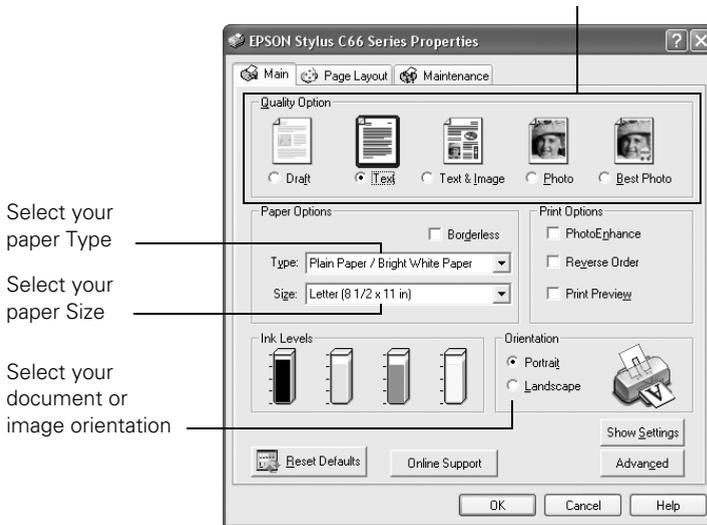
1. Start your program and open the file you want to print.
2. From the File menu, click **Print**. You see a Print window like this one:



3. Make sure **EPSON Stylus C66 Series** is selected.
4. Click the **Properties** or **Preferences** button. (If you see a **Setup, Printer, or Options** button, click it. Then click **Properties** or **Preferences** on the next screen.)

5. Select the following in the printer settings window:

Select the Quality Option for the document you're printing



Select your paper Type

Select your paper Size

Select your document or image orientation

6. Select from these Quality Option settings:



Draft: For rough drafts with reduced print quality



Text: For text-only documents with higher text quality



Text & Image: For documents with text and images with higher quality



Photo: For photos and graphics with good quality and speed



Best Photo: For photos or graphics with high print quality

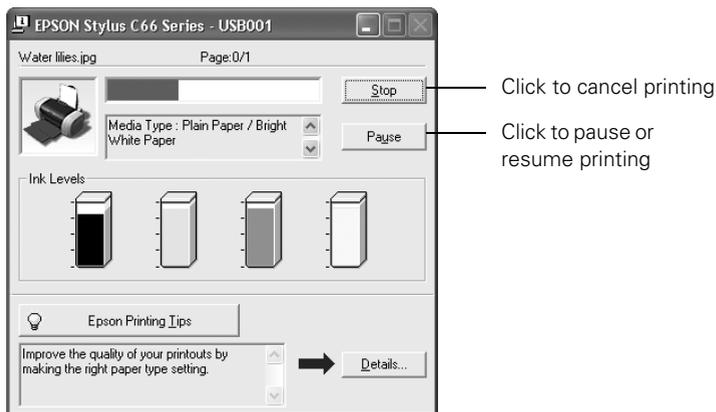
Note:

For more information about printer settings, click the ? or Help button.

The Quality Option settings on this screen give you the best combination of quality and speed for most prints. For the highest quality (Photo RPM™) on selected papers, click the **Advanced** button. Then see your on-screen *User's Guide* for instructions on selecting Photo RPM.

7. Select the paper **Type** for the paper you've loaded. See page 10 for guidelines.
8. Select your paper **Size** and **Orientation**.
9. Click **OK**.
10. At the Print window, click **OK** or **Print** to start printing.

During printing, this window appears and shows the progress of your print job. You can use the buttons to cancel, pause, or resume printing. You can also see how much ink you have left.



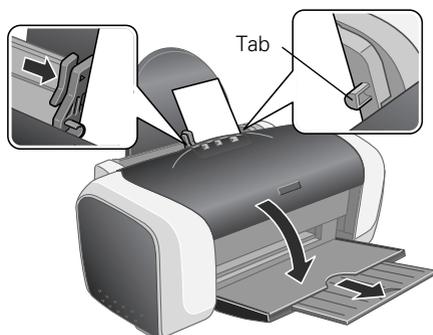
Tip:

You can also cancel printing by pressing the  paper button on your printer.

Printing 4 × 6 Borderless Photos

You can print your photos with no margins, extending the image all the way to the edges of the page. Although borderless printing is a bit slower, you get beautiful 4 × 6 snapshots, just like from the photo lab.

1. Open the output tray and its extension.
2. Insert DURABrite® Ink Glossy Photo Paper or Glossy Photo Paper shiny side up, against the right edge of the sheet feeder, behind the tab.

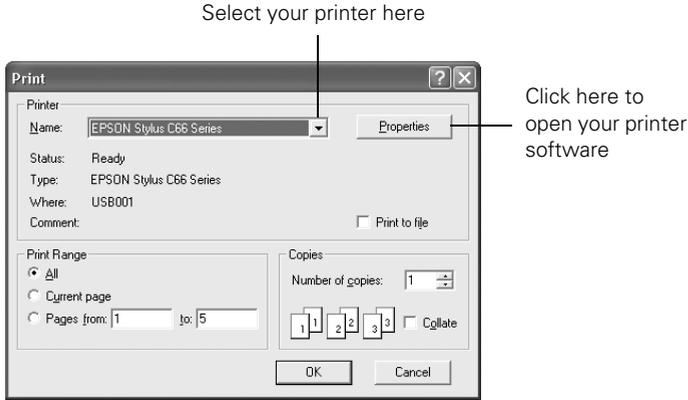


Note:

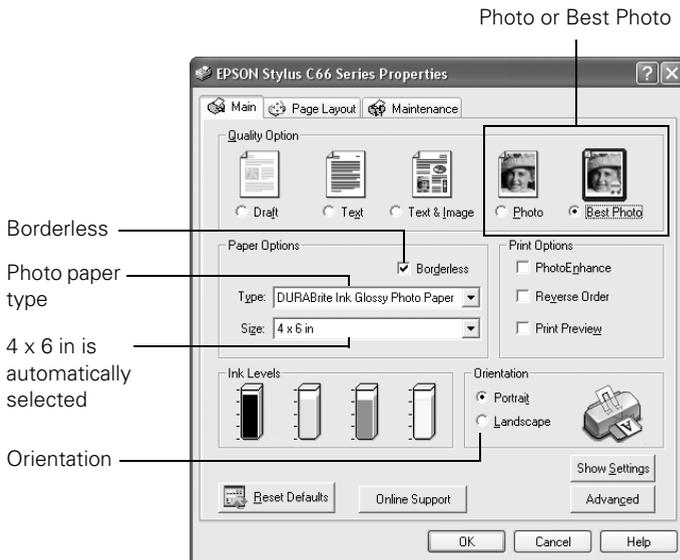
Always load paper short edge first, even when printing photos in landscape mode.

3. Press the locking tab, and slide the left edge guide against the paper (but not too tightly).
4. Start your photo program and open your photo file.

5. From the File menu, click **Print**. You see a Print window like this one:



6. Click the **Properties** or **Preferences** button. (If you see a **Setup**, **Printer**, or **Options** button, click it. Then click **Properties** or **Preferences** on the next screen.)
7. Select the following in the printer settings window:



8. Select **Photo** or **Best Photo** as the **Quality Option** setting.

9. Select one of the following paper types:
 - DURABrite Ink Glossy Photo Paper
 - Glossy Photo Paper
10. Click the **Borderless** checkbox. Read the message and click **OK**.
Your paper Size is set to **4 × 6 in** automatically.
11. Select **Portrait** or **Landscape** to match the orientation of your photo.
12. Click **OK**.
13. At the **Print** window, click **OK** or **Print** to start printing.

Selecting the Correct Paper Type

Your printer automatically adjusts itself for the type of paper you select in your print settings. That's why the paper Type setting is so important. It tells your printer what kind of paper you're using and adjusts the ink coverage accordingly.

The table below lists the settings you should choose for your paper:

For this paper . . .	Select this Type setting . . .
Plain paper (sheets or envelopes) Epson Premium Bright White Paper Epson Photo Quality Ink Jet Paper Epson Photo Quality Ink Jet Cards	Plain Paper/Bright White Paper
Epson Matte Paper Heavyweight Epson Double-Sided Matte Paper PremierArt Matte Scrapbook Photo Paper for Epson	Matte Paper - Heavyweight
Epson DURABrite Ink Glossy Photo Paper	DURABrite Ink Glossy Photo Paper
Epson All Purpose Glossy Photo Paper Epson Glossy Photo Paper Epson Photo Paper Epson Premium Semigloss Photo Paper	Glossy Photo Paper
Epson Ink Jet Transparencies	Ink Jet Transparencies

Solving Problems

See “Checking the Printer’s Lights” below to help determine what the cause of your problem may be. Then see “Problems and Solutions” on page 12.

Checking the Printer’s Lights

If the printer’s lights come on or flash, there may be a problem with your printer. Check the table below to diagnose the problem.

Lights	Explanation
Green  power light flashes	The printer is receiving a print job, replacing an ink cartridge, charging ink, or cleaning the print head.
Red  paper light is on	Your paper ran out. Load more paper, then press the  paper button to resume printing.
Red  paper light flashes	Paper is jammed in the printer. Press the  paper button to eject the paper. If that doesn’t work, turn off the printer, open the cover, and pull the paper out from the front, including any torn pieces. Then turn on the printer, reload paper, and press the  paper button.
Red  ink light flashes	One of the cartridges is low on ink. Check the message that appears on your screen to determine which cartridge is low. Make sure you have a replacement cartridge.
Red  ink light is on	One of the cartridges is out of ink or not installed. Make sure you have a replacement cartridge, then follow the steps in your on-screen <i>User’s Guide</i> to install it. If you have just installed a new cartridge, it may be incompatible with the printer or incorrectly installed. Reinstall it or replace it with the correct cartridge, as described in your on-screen <i>User’s Guide</i> .
Green  power light and red  ink light are on	An ink cartridge is not installed correctly. Reinstall it as described in your on-screen <i>User’s Guide</i> .

Lights	Explanation
Red  paper light and red  ink light flash	Paper may be blocking movement of the print head. Turn off the printer, then open the cover and remove any jammed paper or other foreign objects. Turn the printer back on. If the lights are still on, contact your dealer or Epson as described on your <i>Start Here</i> sheet.
Green  power light is off and red  paper light and red  ink light are flashing	The printer may have an internal error. Turn off the printer, wait a few seconds, and turn it on again. If the lights are still flashing, contact your dealer or Epson as described on your <i>Start Here</i> sheet.

Problems and Solutions

You see banding (light lines).



- The print head nozzles may need cleaning; see page 16.
- Select a higher Quality Option setting; see page 7.
- Make sure the paper Type setting matches the paper you loaded; see page 10 for guidelines.
- Make sure the printable side of the paper is face-up. It's usually shinier or whiter than the other side.
- The ink cartridges may need replacing; see your on-screen *User's Guide* for instructions on replacing ink cartridges.
- Run the Print Head Alignment utility; see your on-screen *User's Guide* for instructions.

Your printout is blurry or smeared.

- Make sure the printable side of the paper is face-up. It's usually shinier or whiter than the other side.
- If you're using double-sided paper and printing heavily saturated or dark images, you may notice that smudges or marks appear on the front of the paper when you print the second side. If one side of the paper will contain a lighter image or text, print that side first to prevent marks or smudging.
- If ink smears on the back of a printout, clean the inside of the printer as described in your on-screen *User's Guide*.
- Make sure your paper isn't damp or curled. If it's damp or curled, reload a new stack of paper.
- When printing on special paper, check the instructions in the paper package. You may need to use an included support sheet or load your paper one sheet at a time.
- Use Epson papers to ensure proper saturation and absorption of genuine Epson inks.
- Make sure your paper meets the specifications listed in your on-screen *User's Guide*.
- Run the Print Head Alignment utility; see your on-screen *User's Guide* for instructions.
- Remove each sheet from the output tray after printing, especially when you're printing on transparencies.

Your printout is faint or has gaps.

- The print head nozzles may need cleaning; see page 16 for instructions.
- The ink cartridges may need replacing; see your on-screen *User's Guide* for instructions on replacing ink cartridges.
- Make sure the paper Type setting matches the paper you loaded; see page 10 for guidelines.
- Make sure the printable side of the paper is face-up. It's usually shinier or whiter than the other side.

Paper doesn't eject fully or is wrinkled.

- If the paper doesn't eject fully, you may have set the wrong paper size. Press the  paper button to eject the paper, then select the correct paper size.
- If it's wrinkled when it ejects, the paper may be damp or too thin.

Your paper doesn't feed correctly or jams in the printer.

- If paper doesn't feed, remove it from the sheet feeder, reload it against the right edge, then slide the left edge against the paper (but not too tightly).
- If multiple pages feed at once, remove the paper from the sheet feeder, fan the edges to separate the sheets, then reload it.
- If paper jams, press the  paper button for several seconds to clear the jam. If that doesn't work, open the cover and pull the paper out from the front, including small pieces that may have torn off. Reload the paper and press the  paper button.
- Heavily saturated prints may curl, causing a paper jam when printing on both sides of the paper.

If your paper loads incorrectly or jams frequently:

- Use new, smooth, high-quality paper, loaded printable side up.
- Fan the edges of the stack of paper to separate the sheets.
- Don't load paper above the arrow mark inside the left edge guide.
- Place the paper against the right edge, behind the tab. Slide the left edge guide against it, but not too tightly.
- Store paper flat to prevent curling.

Too many copies are printing.

Make sure that the Copies option in your printer software or program is not set for multiple copies.

The printer prints blank pages.

- Make sure your printer is selected in your program; see page 6.
- The print head nozzles may need cleaning; see page 16 for instructions.

The margins are incorrect.

- Make sure the paper Size setting matches the paper you loaded.
- Make sure the paper is positioned all the way to the right of the sheet feeder. Slide the left edge guide against the paper.
- See your software documentation for instructions on choosing the correct margins for your paper size. The margins must be within the printable area of the page.

Image size or position is incorrect.

- Make sure the paper Size setting matches the paper you loaded.
- Your image may not match the width/height proportions of the paper size and may be cropped to fit.

You see incorrect characters.

- Make sure the USB cable is securely connected and meets the requirements on page 17. Then try printing again.
- Make sure your printer is selected in your software.
- If you're using a switch box or USB hub with your printer, connect the printer directly to your computer. Then try printing again.

You don't see the printer icon in the lower right corner of your screen (taskbar) in Windows.[®]

Try restarting your computer. If you still don't see the icon, follow these steps:

1. Click **Start**, point to **Settings** or **Printers and Faxes**, then select **Printers**.
2. Right-click your printer and select **Printing Preferences**.
3. Click the **Maintenance** tab.
4. Click the **Speed and Progress** button, then click the **Monitoring Preferences** button.
5. Click the **Shortcut Icon** checkbox. Then click **OK** repeatedly to close the open windows.

Cleaning the Print Head

Follow the instructions below to clean the print head:

1. Make sure the printer is turned on but not printing, and the red  ink light is off.
2. Right-click the  printer icon on your taskbar (in the lower right corner of your screen). Select **Head Cleaning**.

Note:

If you don't see the printer icon, see page 15 for instructions on making it appear.

3. Follow the instructions on the screen to clean the print head.

Cleaning takes about 40 seconds. The printer makes noise and the green  power light flashes.

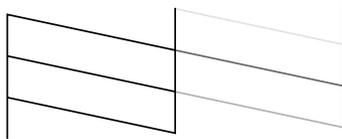
Caution:

Never turn off the printer while the green  power light is flashing, unless the printer hasn't moved or made noise for more than 5 minutes.

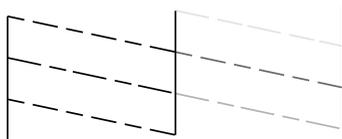
4. When the green  power light stops flashing, make sure paper is loaded in the printer. Click **Print nozzle check pattern**, then click **Print**.

The nozzle check pattern prints.

5. If the nozzle check pattern has no gaps, click **Finish**.



If the pattern has gaps, click **Clean** to clean the print head again.



You can also turn the printer off and wait overnight—this allows any dried ink to soften—and then try cleaning the print head again.

Notices

System Requirements

To use your printer and its software, your system should have:

- A Microsoft® Windows compatible PC with a Pentium® 233 MHz or faster recommended
- Microsoft Windows 98, Windows Me, Windows 2000, or Windows XP
- At least 64MB RAM (128MB recommended)
- 100MB free hard disk space (200MB or more recommended)
- VGA or better display adapter and monitor
- A Windows-compliant USB port
- A shielded USB “AB” cable up to 6.5 feet (2 meters) long.

Important Safety Instructions

Before using your printer, read these safety instructions to make sure you use it safely and effectively:

- Be sure to follow all warnings and instructions marked on the printer.
- Use only the type of power source indicated on the printer's label.
- Connect all equipment to properly grounded power outlets. Avoid using outlets on the same circuit as photocopiers or air control systems that regularly switch on and off.
- Place the printer near a wall outlet where the plug can be easily unplugged.
Placez l'imprimante près d'une prise de courant où la fiche peut être débranchée facilement.
- Do not let the power cord become damaged or frayed.
- If you use an extension cord with the printer, make sure the total ampere rating of the devices plugged into the extension cord does not exceed the cord's ampere rating. Also, make sure the total ampere rating of all devices plugged into the wall outlet does not exceed the outlet's ampere rating.
- Keep your printer and computer system away from potential sources of electromagnetic interference, such as loudspeakers or cordless telephone base units.
- Avoid locations that are subject to rapid changes in heat or humidity, shocks or vibrations, or dust.
- Leave enough room around the printer for sufficient ventilation, leaving at least 3.9 inches between the back of the printer and the wall.
- Do not place the printer near a radiator or heating vent or in direct sunlight.
- Place the printer on a flat, stable surface that extends beyond the printer base in all directions. The printer will not operate properly if it is tilted or at an angle.
- When transporting or storing the printer, don't tilt it, stand it on its side, or turn it upside-down. This may allow ink to leak from the ink cartridges.
- Turn off and unplug the printer before cleaning. Clean with a damp cloth only. Do not spill liquid on the printer.
Caution: Always turn the printer off using the ⏻ power button. Don't switch off the power strip or unplug the printer until the green ⏻ power light is off.
- Do not block or cover the openings in the printer's case or insert objects through the slots.
- Except as specifically explained in this manual, do not attempt to service the printer yourself.

- Unplug the printer and refer servicing to qualified service personnel under the following conditions:

If the power cord or plug is damaged; if liquid has entered the printer; if the printer has been dropped or the case damaged; if the printer does not operate normally or exhibits a distinct change in performance. Adjust only those controls that are covered by the operating instructions.

Ink Cartridge Safety Instructions

- Keep ink cartridges out of the reach of children.
- Be careful when you handle used ink cartridges; there may be ink remaining around the ink supply port. If ink gets on your skin, wash it off with soap and water. If it gets in your eyes, flush them immediately with water.
- Do not put your hand inside the printer or touch a cartridge during printing.
- Do not move the print head by hand. You may damage the printer.
- Install the ink cartridge immediately after you remove it from its package. Leaving the cartridge unpacked for a long time before use can result in reduced print quality.
- Do not use an ink cartridge beyond the date printed on the cartridge carton. For best results, use up the ink cartridges within six months of first installing them.
- Store ink cartridges in a cool, dark place.
- Store ink cartridges with the bottom of the packaging facing down.
- After bringing an ink cartridge inside from a cold storage site, allow it to warm up at room temperature for at least three hours before using it.
- Do not shake an ink cartridge after removing it from its package; this can cause leakage.
- Do not remove or tear the label on an ink cartridge; this can cause leakage.
- Do not dismantle the ink cartridges or try to refill them. This could damage the print head.
- Do not touch the green IC chip on the front of the cartridge. This may affect normal operation and printing.
- If you remove an ink cartridge for later use, protect the ink supply area from dirt and dust and store it in the same environment as the printer. Note that there is a valve in the ink supply port, making covers or plugs unnecessary, but care is needed to prevent the ink from staining items that the cartridge touches. Do not touch the ink cartridge ink supply port or surrounding area.
- Before transporting the printer, make sure the print head is capped in the far right position and the ink cartridges are in place. Secure the ink cartridge holder with the included insert to make sure it remains in the proper position.

FCC Compliance Statement

For United States Users

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio or television reception. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause interference to radio and television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

WARNING: The connection of a non-shielded equipment interface cable to this equipment will invalidate the FCC Certification of this device and may cause interference levels which exceed the limits established by the FCC for this equipment. It is the responsibility of the user to obtain and use a shielded equipment interface cable with this device. If this equipment has more than one interface connector, do not leave cables connected to unused interfaces. Changes or modifications not expressly approved by the manufacturer could void the user's authority to operate the equipment.

For Canadian Users

This Class B digital apparatus complies with Canadian ICES-003.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

Declaration of Conformity

According to 47CFR, Part 2 and 15 for Class B Personal Computers and Peripherals; and/or CPU Boards and Power Supplies used with Class B Personal Computers:

We: Epson America, Inc.
Located at: MS: 3-13
3840 Kilroy Airport Way
Long Beach, CA 90806
Telephone: (562) 290-5254

Declare under sole responsibility that the product identified herein, complies with 47CFR Part 2 and 15 of the FCC rules as a Class B digital device. Each product marketed is identical to the representative unit tested and found to be compliant with the standards. Records maintained continue to reflect the equipment being produced can be expected to be within the variation accepted, due to quantity production and testing on a statistical basis as required by 47CFR §2.909. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Trade Name: Epson
Type of Product: Ink Jet Printer
Model: B241B

ENERGY STAR Compliance

As an ENERGY STAR Partner, Epson has determined that this product meets the ENERGY STAR guidelines for energy efficiency. The EPA ENERGY STAR office equipment program is a voluntary partnership with the computer and office equipment industry to promote the introduction of energy-efficient personal computers, monitors, printers, fax machines, and copiers in an effort to reduce air pollution caused by power generation.



Epson America, Inc. Limited Warranty

What Is Covered: Epson America, Inc. (“Epson”) warrants to the first retail purchaser that the EPSON printer covered by this limited warranty statement, if purchased and used in the United States or Canada, conforms to the manufacturer’s specifications and will be free from defects in workmanship and materials for a period of one (1) year from the date of original purchase. Epson also warrants that the consumable ink cartridges enclosed with the printer will perform to the manufacturer’s specified usage, which usage may expire before the expiration of the limited warranty for the EPSON printer. For warranty service, you must provide proof of the date of original purchase.

What Epson Will Do To Correct Problems: Should your EPSON printer prove defective during the warranty period, please call EPSON at (800) 922-8911 for printer diagnostic information and for a telephone number if warranty service is necessary. An Epson service technician will provide telephone diagnostic service, if needed, and determine whether the printer requires service. If Epson determines that service is required, Epson will, at its option, exchange or repair the printer without charge for parts or labor. If Epson authorizes an exchange for the defective unit, Epson will ship a replacement printer to you, freight prepaid, so long as you use an address in Canada or the U.S. (excluding Puerto Rico and U.S. Possessions). Shipments to other locations will be made freight collect. You are responsible for securely packaging the defective unit or any requested parts and returning them to Epson within five (5) working days of receipt of the replacement. Epson requires a debit or a credit card number to secure the cost of the replacement printer in the event that you fail to return the defective one. If your printer is being repaired, Epson will direct you to send your printer to Epson or its authorized service center, where the printer will be fixed and sent back to you. You are responsible for packing the printer and for all costs to and from the Epson authorized service center. When warranty service involves the exchange of the printer or a part, the item replaced becomes Epson property. The replacement printer or part may be new or refurbished to the Epson standard of quality, and, at Epson’s option, may be another model of like kind and quality. Epson’s liability for replacement of the covered printer will not exceed the original retail selling price of the covered printer. Exchange products and parts assume the remaining warranty period of your original product covered by this limited warranty.

What This Warranty Does Not Cover: This warranty covers only normal use in the United States and Canada. This warranty is not transferable and will not apply to products purchased from an end user. This warranty does not cover any color change or fading of prints or reimbursement of materials or services required for reprinting. This warranty does not cover damage to the EPSON product caused by parts or supplies not manufactured, distributed or certified by Epson. This warranty does not cover ribbons, ink cartridges or third party parts, components, or peripheral devices added to the EPSON product after its shipment from Epson, e.g., dealer or user-added boards or components. Epson is not responsible for warranty service should the Epson label or logo or the rating

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